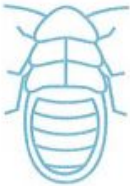


COCKROACHES | WHAT TO KNOW



Cockroaches are not welcome houseguests. The presence of cockroaches can be unsettling, and we intend to work together to develop a solution and ensure that you are always comfortable in your home. Accora Village is dedicated to ensuring your building is clean, welcoming, and pest free, and with your help we can achieve this goal.



Where do cockroaches come from?

- Cockroaches thrive in areas with warmth, moisture, and food.
- Cockroaches can enter your home from bulk food/grocery boxes. Quickly dispose of these boxes after use.
- Cockroaches can travel between units, making it important for each member of our community to take preventative measures.
 - They prefer starch, sugary foods, grease, meat products, and occasionally dish soaps.
 - They hide in crevices, especially during daylight hours. They are more active at night.

What do cockroaches look like?

- The common cockroach is $\frac{3}{4}$ of an inch long. They are tan in colour with black stripes down their back. The younger ones are dark brown.



If I find a cockroach in my home, what should I do?

- Contact us immediately at 613-366-5020 so an inspection & treatment can be booked right away.

How can I prevent cockroaches?

- Keep all food in sealed containers and keep all surfaces clean (including walls).
- Clean microwave, oven, and dishwasher frequently.
- Keep your garbage can closed, clean, and emptied daily into the bins situated outside, or down the garbage chute in your building.
 - Wipe down all grease on stove tops and hood fans.
 - Clear the top of your refrigerator of food or debris, as cockroaches tend to gather here.
- Mop up spills or droppings right away.
- Wash dirty dishes right away.
- Store all fruits and meat in the refrigerator or freezer.
- Avoid leaving damp towels or cloths on the floors or counters.
- Be sure to vacuum all carpeted areas frequently.



How does the treatment process work?

- The treatment used depends on the level of activity; typically, a gel or spray treatment is used.
- To prepare for the treatment, clear out all cupboards and store food in sealed containers.
- Depending on the level of activity, treatment may vary. Treatment instructions will be provided to you once a treatment date has been booked.

Is the treatment harmful to humans and/or animals?

- No. The treatments minimize the use of pesticides to limited areas.
- Be prepared to vacate your home (including pets) for a few hours during and after treatment (4-6 hours on average).

Will cockroaches ever fully disappear?

- If all parties cooperate with treatment and prevention, cockroaches will be eradicated.
- As treatment lures the pest, you may see increased cockroach activity after treatment, as the cockroaches take the bait. This is a sign that the treatment is working; do not panic. If activity does not begin to subside after several days, please call your Property Manager.

What happens if my unit is not treated for cockroaches?

- Cockroaches can multiply and spread to other areas of your unit and to neighbours.

TOGETHER, LET'S KEEP ACCORA VILLAGE CLEAN AND BEAUTIFUL.

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